# NLP overview

**Natural Language Processing** 

Piotr Fulmański



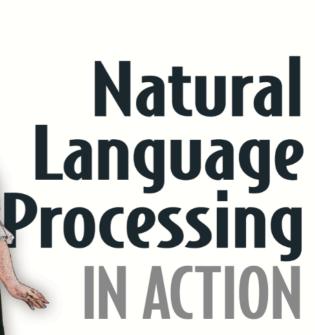
# Lecture goals

- Languages and their grammar
- General introduction to language processing
- Language processing with FSM (Finite State Machine)
- Language of characters sequences simple "chatbot"

# Natural Language Processing in Action

#### by Hobson Lane Cole Howard Hannes Max Hapke

Manning Publications, 2019



Understanding, analyzing, and generating text with Python

Hobson Lane Cole Howard Hannes Max Hapke Foreword by Dr. Arwen Griffioen

MANNING

# Python 3 Text Processing with NLTK 3 Cookbook

by Jacob Perkins

Packt Publishing, 2014



Quick answers to common problems

# Python 3 Text Processing with NLTK 3 Cookbook

Over 80 practical recipes on natural language processing techniques using Python's NLTK 3.0

**Jacob Perkins** 



#### Languages and their grammar FORMAL GRAMMAR AND LANGUAGES

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See another presentation.

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- A computer program written with a programming language tells a machine exactly what to do.

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- The word "natural" in "natural language" is used in the same sense that it is used in "natural world." Natural, evolved things in the world about us are different from mechanical, artificial things designed and built by humans.

Natural languages **can't be directly translated** into a precise set of mathematical operations, **but they do contain information and instructions** that can be **extracted**. Those pieces of information and instruction can be stored, indexed, searched, or immediately acted upon.

We focus entirely on text documents and messages, not spoken statements. English? Polish?

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EN: two, second

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EN: two, second

PL:

dwa, dwie, dwoje, dwóch, dwaj, dwiema, dwóm, dwoma, dwojga, dwojgu, dwojgiem, dwójka, dwójki, dwójkę, dwójką, dwójce, dwójko

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These functionality questions start by exploring what the user will ask of the system, or what problems they have they will want the system to solve for them.

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Use of inclusive language

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Use of inclusive language

Inclusive language acknowledges diversity, conveys respect to all people, is sensitive to differences, and promotes equal opportunities. Articles should make no assumptions about the beliefs or commitments of any reader, should contain nothing which might imply that one individual is superior to another on the grounds of race, sex, culture or any other characteristic, and should use inclusive language throughout. Authors should ensure that writing is free from bias, for instance by using 'he or she', 'his/her' instead of 'he' or 'his', and by making use of job titles that are free of stereotyping (e.g. 'chairperson' instead of 'chairman' and 'flight attendant' instead of 'stewardess').

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From: <u>https://www.elsevier.com/journals/neural-networks/0893-6080/guide-for-authors</u>

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When we say "good morning", we assume that you have some knowledge about what makes up a morning, including not only that mornings come before noons and afternoons and evenings but also after midnights. And you need to know they can represent times of day as well as general experiences of a period of time. The interpreter is assumed to know that "good morning" is a common greeting that doesn't contain much information at all about the morning. Rather it reflects the state of mind of the speaker and her readiness to speak with others.

- Dzień dobry - powiedział Bilbo [...].

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- Co chcesz przez to powiedzieć? - spytał [Gandalf]. - Czy życzysz mi dobrego dnia; czy oznajmiasz, że dzień jest dobry, niezależnie od tego, co ja o nim myślę; czy sam się dobrze tego ranka czujesz, czy może uważasz, że dzisiaj należy być dobrym?

Współczesna nowomowa:

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- Krystyna Chodorowska Kre(jz)olka (w: Nowa Fantastyka 3'2014)

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So theory of mind about the human language processing is based on one a powerful assumption: we have an access to a lifetime of common sense knowledge about the world. Thanks this we are able to say a lot with just few words. Another point of view is that this implicit assumption often leads to many misunderstandings.

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So theory of mind about the human language processing is based on one a powerful assumption: we have an access to a lifetime of common sense knowledge about the world. Thanks this we are able to say a lot with just few words. Another point of view is that this implicit assumption often leads to many misunderstandings.

There is no clear "theory of mind" you can point to in an NLP pipeline. However, we can build ontologies, or knowledge bases, of common sense knowledge to help interpret machines statements that rely on this knowledge.

So extracting information isn't at all like building a programming language compiler. The most promising techniques bypass the rigid rules of regular grammars (patterns) or formal languages.

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- How can we program a chatbot to respond to this binary stream intelligently?
- Could a nested tree of conditionals (if-else statements) check each one of those bits and act on them individually?

This would be equivalent to writing a special kind of program called a *finite state machine* (FSM). And this is one possible approach to NLP: **the pattern-based approach**.

Language of characters sequences.

It is used in safe or lock.

With this language we can "tell" a "sentence" which, when correctly "understood", is used to unlock protected things."

Language of characters sequences.

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- Sequence as a pattern: three digits, then two to four letters but no "greater" than "g" and finally digit.
- 3. Sequence as a complicated pattern: three digits, then two to four letters but no "greater" than "g" and finally digit which is equal to the number of letters used before.

Language of characters sequences.

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Implementation: hardcoded string.

Language of characters sequences.

Case 2: Sequence as a pattern: *three digits, then two to four letters but no "greater" than "g" and finally digit.* 

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Implementation: regular expressions.

Language of characters sequences.

Case 3: Sequence as a complicated pattern: three digits, then two to four letters but no "greater" than "g" and finally digit which is equal to the number of letters used before.

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Implementation: FSM

FSM is the most general approach.

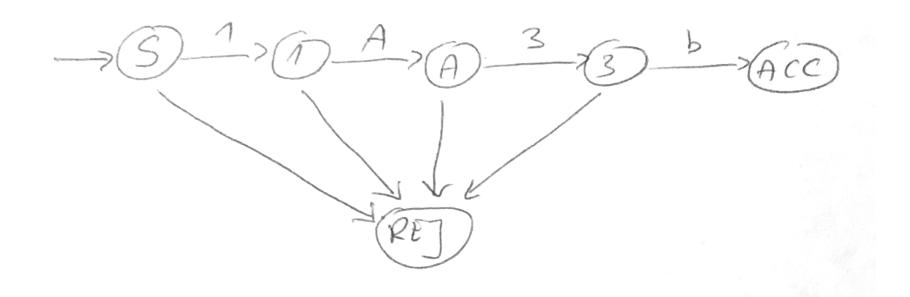
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FSM for case 1:

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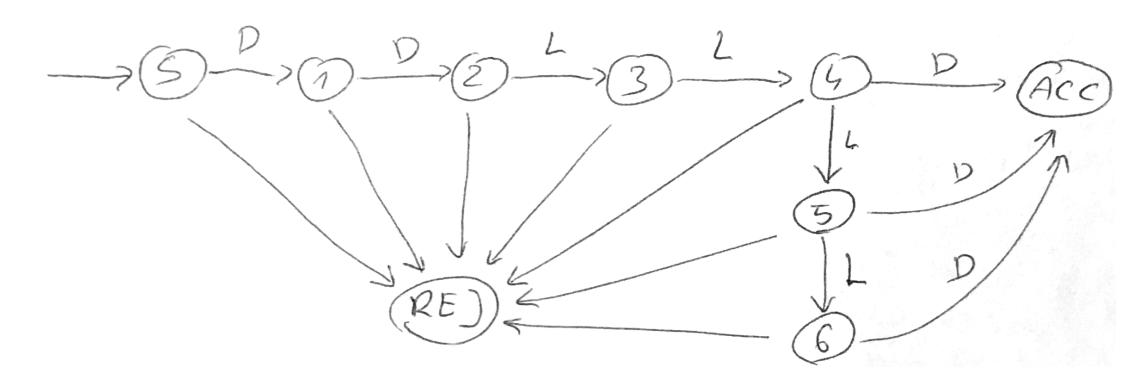
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FSM for case 2:

FSM for case 2:





FSM for case 3:

routes = [{"currentState": ..., "event": ..., "newState": ...}, <-- route number 1
....
{"currentState": ..., "event": ..., "newState": ...}] <-- route number N</pre>

```
inputString = "..."
currentState = START
i = 0
while (currentState != ACCEPT) {
    c = inputString[i]
    event = getEventCode(currentState, c)
    if (action == REJECT) {
        currentState = REJECT {
            break
    }
```

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  c = inputString[i]
  event = getEventCode(currentState, c)
  if (action == REJECT) {
    currentState = REJECT
    break
  }
  noRoute = TRUE
  for route in routes {
   if (currentState == route["currentState"] AND action == route["event"]) {
      currentState == route["newState"]
      noRoute = FALSE
      break
   }
  }
  if (currentState == REJECT || noRoute == TRUE) {
    break
  }
```

```
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  for route in routes {
   if (currentState == route["currentState"] AND action == route["event"]) {
      currentState == route["newState"]
      noRoute = FALSE
      break
   }
  }
  if (currentState == REJECT || noRoute == TRUE) {
    break
  }
 i = i + 1
}
```

### Language processing CHATBOT WITH LANGUAGE OF CHARACTERS SEQUENCES

### Language processing CHATBOT WITH LANGUAGE OF CHARACTERS SEQUENCES

Although this number sequences language is one of the simplest one, it's not so simple that we can't use it in a chatbot. We can use it to recognize a key phrase or command and "unlock" a particular action or behavior.

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- Formal languages are a subset of natural languages.
- Many natural language statements can be matched or generated using a formal language grammar, like regular expressions.
- That's the reason we talked about FSM.

Chatboot based game:

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• A Small Talk At The Back Of Beyond, https://scriptwelder.itch.io/a-small-talk

## Bibliography

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- [Per] Jacob Perkins, Python 3 Text Processing with NLTK 3 Cookbook, Packt Publishing, 2014